



INFORMATION TECHNOLOGY SUPPORT SPECIALIST, TECHNICAL CERTIFICATE

Program Code: 6337

Career Pathway: Science, Technology, Engineering, and Math

Program Entrance Requirements: HS Diploma or GED

Program Description: The Information Technology Support Specialist Technical Certificate offered at all Broward College campuses prepares students to support technology in a corporate environment. The certificate covers software application support, hardware support, network support, security, troubleshooting, and customer service skills. Upon successful completion of this technical certificate, students should be able to secure employment in helpdesk support positions.

Course	Title	Credits
CIS1513C	PROJECT MANAGEMENT	4.00
CTS1133C	A+ COMPREHENSIVE	4.00
ISM2308C	AGILE FUNDAMENTALS	4.00
Elective	Math or Internship or IT Elective ¹	3.00
CTS1214C	PROJECT MANAGEMENT APPLICATIONS & TOOLS	3.00
Total Credits		18

¹ Any course with a computing prefix.

Students are strongly encouraged to meet with an advisor (<https://students.broward.edu/resources/advising/>) to create a personalized educational plan.