



# INFORMATION TECHNOLOGY SUPPORT SPECIALIST, TECHNICAL CERTIFICATE

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**Program Code:** 6337

**Career Pathway:** Science, Technology, Engineering, and Math

**Program Entrance Requirements:** HS Diploma or GED

**Program Description:** The Information Technology Support Specialist Technical Certificate offered at all Broward College campuses prepares students to support technology in a corporate environment. The certificate covers software application support, hardware support, network support, security, troubleshooting, and customer service skills. Upon successful completion of this technical certificate, students should be able to secure employment in helpdesk support positions.

Course	Title	Credits
CGS1060C	COMPUTER AND INTERNET LITERACY	3.00
CTS1133C	A+ COMPREHENSIVE	4.00
Elective	Math or Internship or IT Elective <sup>1</sup>	11.00
<b>Total Credits</b>		<b>18</b>

<sup>1</sup> Any course with a computing prefix.

Students are strongly encouraged to meet with an advisor (<https://students.broward.edu/resources/advising/>) to create a personalized educational plan.