TECHNICAL SUPPORT

Broward College offers a range of technical services to support enrolled students in their academic pursuits. Here are some of the services provided:

1. Internet Access: Students have access to reliable internet connectivity throughout the college campus.
2. Printing, Scanning, and Copying: Broward College offers printing, scanning, and copying facilities to help students with their document needs.
3. Email using Office 365: Current students are provided with email accounts powered by Office 365, which offers a reliable and feature-rich email service.
4. Microsoft Office Suite: Broward College provides access to the Microsoft Office suite for current students, including applications like Word, Excel, and PowerPoint, to enhance students' productivity and facilitate their coursework.
5. BC One Access: BC One Access is a portal that offers various services including access to productivity tools, academic resources, and other relevant information.
6. Desire to Learn (D2L): D2L is an online learning management system used by Broward College to facilitate online learning. It provides a platform for accessing course materials, submitting assignments, engaging in discussions, and more.
7. Wi-Fi Connectivity: Wi-Fi is widely available throughout the college campus, ensuring that students can connect their devices and access online resources seamlessly. For more information, visit How to Connect to BC Wireless as a Student (http://helpdesk.broward.edu/TDClient/3072/Portal/KB/ArticleDet/?ID=160105) and How to Connect to BC Wireless as a Guest (http://helpdesk.broward.edu/TDClient/3072/Portal/KB/ArticleDet/?ID=137745)
8. Technology Support Center: offers various walk-in technical services at the Central Campus Library, Bldg. 17, first floor, to enhance your learning experience.

A technical helpdesk is available 24 hours a day, seven days a week if students encounter problems accessing these services on college premises or remotely by submitting a Helpdesk Ticket (http://broward.onelogin.com/login2/?return=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCJ9.eyJwYXJhbXMiOnt9LCJtZXRob2QiOiJnZXQiLCJmZl9tdWx0aXBsZV9icmFuZHMiOnRydWUsIm5vdGlmaWNhdGl or by calling 954-201-7521.